

We at LSDI strive to design products that withstand the rigors of professional installation. If you are not satisfied with your LSDI tool, we want to hear why. Please contact us either through your local authorized LSDI distributor or call our customer service department at 800-648-4714 if you believe your LSDI tool is defective. We will make every effort to correct the situation.

LSDI LIMITED WARRANTY:

Labor Saving Devices Inc. ("LSDI") warrants that products purchased from LSDI shall be free from defects in materials and workmanship for one year from the date of purchase from LSDI when used under normal use specified within the written operating specifications and directions provided with the product, provided that:

- (a) The above warranty shall not apply to any such product or part thereof which is damaged as a result of neglect, abuse, misuse, alteration, accident, or misapplication;
- (b) The exclusive remedies under the above warranty shall be limited to the repair or replacement of the non-conforming product or part(s) thereof, as determined by LSDI; and
- (c) Any non-conforming product subject to a warranty claim must be returned to LSDI for verification of warranty coverage in accordance with the return policy and procedure provided below. If the non-conforming product is part of a kit and is not available from LSDI as a stand-alone product, the entire contents of the kit must be returned (i.e., assemblies or kits must be returned complete).

THIS WARRANTY IS MADE EXPRESSLY IN PLACE OF ALL OTHER GUARANTEES OR WARRANTIES, EXPRESSED OR IMPLIED WITH RESPECT TO QUALITY, MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE. LSDI AND ITS EMPLOYEES, AGENTS AND AFFILIATES SHALL IN NO EVENT BE LIABLE FOR INJURIES, ACCIDENTAL OR OTHERWISE, DEATH TO PERSONS OR DAMAGE TO PROPERTY, OR FOR INCIDENTAL CONTINGENT, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING FROM THE USE OF PRODUCTS SOLD BY LSDI.

LSDI PRODUCTS THAT HAVE BEEN ALTERED IN ANY MANNER ARE CONSIDERED VOID OF WARRANTY COVERAGE. This includes modifying, cutting, replacing (with other than a LSDI approved replacement component), bonding, taping, or substituting any component of the product.

WARRANTY RETURN PROCEDURE:

To make a warranty replacement request, please contact LSDI either through your local LSDI Authorized Distributor (see our website at lsdinc.com for a list of Authorized Distributors) or contact LSDI customer service at 800-648-4714. All returns require a Return Authorization (RA) number issued by LSDI. To obtain an RA number, contact LSDI customer service at 800-648-4714 and provide information on the product, the reason for the return and the original purchase date. To return the product, carefully package the product in the original shipping packaging or equivalent and clearly mark the package near the shipping address with the RA number obtained from LSDI. Please include a name, return address and a phone number where we can contact you. We recommend all product warranty returns be shipped insured with a tracking number with an appropriate shipper. Ship the package insured and prepaid, to:

Labor Saving Devices, Inc.
Attn: Warranty Return RA # ____
5678 Eudora Street
Commerce City, CO 80022
Ph: 303-287-2121

LSDI is not responsible for reimbursement of return shipping costs to LSDI. Upon receipt by LSDI, we shall promptly inspect the returned product for defects in conformance with the limited warranty. If the product is covered by the warranty, LSDI shall either repair or replace the product at our discretion and then promptly ship that repair or replacement to the address provided by the customer.

REQUESTING WARRANTY RETURN STATUS:

To check the status of any LSDI product warranty return, please call LSDI customer service at 800-648-4714 and provide your RA number, package tracking number and the date you shipped your product to LSDI.